

# the provider

Welcome to The Provider Newsletter – Summer 2009

## Credentialing Announcement

### Welcome CAQH!

FEI Behavioral Health is pleased to announce its partnership with the Council for Affordable Quality Health Care (CAQH), a non-profit organization, to streamline the data collection process for provider credentialing. FEI Behavioral Health is providing this free service to our contracted providers to reduce the amount of administration and paperwork involved with the credentialing process.



### Less Is More

Less paperwork. Less redundancy. Less burden. CAQH helps providers realize the savings and help streamline the credentialing process. This simplification in administration helps eliminate the lengthy application/re-credentialing process and saves providers money by reducing man-hours in unnecessary annual administrative costs.

*simplifying healthcare administration*

**CAQH**<sup>®</sup>

The CAQH Universal Credentialing DataSource<sup>®</sup> will benefit your practice by:

- Saving time by eliminating the need to fill out redundant credentialing forms.
- Saving money by reducing the need for administrative services.
- Minimizing the amount of paperwork by allowing online updates.
- Ensuring provider credentialing data stays current.
- Helping your office work more efficiently, giving more time for patient care.

### Universal Credentialing Datasource

CAQH makes it easy for providers to access, manage, and revise their information at their convenience. Providers keep total control of the data authorizing only the participating organizations of their choice. The Universal Provider Datasource form meets the data collection requirements of the National Committee for Quality Assurance and the Joint Commission Standards.

Additional information about CAQH can be obtained by visiting <https://upd.caqh.org/oas/>

CAQH Provider Helpdesk: 888-599-1771  
[caqh.updhelp@acsqs.com](mailto:caqh.updhelp@acsqs.com)

Helpdesk Hours:  
7am-9pm EST Monday - Thursday  
7am-7pm EST Friday

### FEI's New CAQH Process

With FEI's recent contract with CAQH, The Provider Relations Department has put in place a new credentialing process.

All Providers will be able to become a member of CAQH at **NO COST**, through FEI Behavioral Health. For more information please contact the Provider Relations Department at 800-782-1948 opt 4, opt 3.

### FEI is currently recruiting and providing Crisis Responders trainings in:

- Boston
- Chicago
- Houston
- San Diego
- Seattle
- Toronto
- Cincinnati
- Dallas
- New York City
- San Francisco
- Minneapolis
- Anchorage

To learn more about this opportunity and to register for trainings visit: [fei-responder.com](http://fei-responder.com). Contact Robert Simcock, director of provider relations at FEI Behavioral Health, with questions at 414-359-6590.



FEI Behavioral Health values our provider's opinions, suggestions and thoughts. Please send your comments, ideas, and suggestions for future editions of the EAP Newsletter to [Ericka Hinz](mailto:Ericka.Hinz).

### Quick Links

- CAQH Website:  
<https://upd.caqh.org/oas/>
- Crisis Management Home:  
[www.fei-responder.com](http://www.fei-responder.com)
- FEI Behavioral Health Home:  
[www.feinet.com](http://www.feinet.com)
- Alliance For Children and Families:  
[www.alliance1.org](http://www.alliance1.org)
- Webinars:  
[www.ecsq.alliance1.org](http://www.ecsq.alliance1.org)
- Crisis Demographic Update:  
<http://www.feinet.com/farupdate.htm>
- New Clinician Profile:  
[http://www.feinet.com/\\_private/New%20EAP%20App.doc](http://www.feinet.com/_private/New%20EAP%20App.doc)
- CAQH Data Form:  
[http://www.feinet.com/\\_private/Provider%20Data%20Form%20\(custom%20blk\).doc](http://www.feinet.com/_private/Provider%20Data%20Form%20(custom%20blk).doc)

### Contact Us

If you have any questions or concerns please contact us at:

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