

How to Respond to a MIR3 Notification:

Respond to a notification via phone:

- The system listens for you to say “Hello” before the message begins.
 - When prompted in the phone message, verify that you are the intended recipient.
 - Using touch-tone keypad, follow prompts and enter appropriate responses to the notification.
 - If you do not listen to the entire message and respond to directions appropriately, **MIR3 will continue to contact you until a response is received.**
- ☛ **Your message can be restarted from the beginning if you press 1 at any time.**

Respond to a notification via Email:

- Immediately **reply** to the email notification.
- Place the appropriate response number in the body of the email and click **Send**.

Respond to a notification with your availability:

- Call the FEI Crisis Responder Line at 888-207-3636. Leave a message indicating when you can be available to respond over the next few days, and FEI will return your call if you are needed. Staffing is determined by our customer’s needs, and can fluctuate rapidly. Your flexibility is appreciated!

Pay close attention to the message and directions as tests and drills are conducted on a regular basis.

–REMEMBER –

Your message can be restarted from the beginning if you press 1 at any time.

Questions? Contact the following FEI staff:

Rod McWilliams
Director, Emergency Preparedness
414-359-6571
rmcwilliams@feinet.com

Nicki Cyrak
Network Operations Specialist
414-359-6538
ncyrak@feinet.com