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NEWS RELEASE
For Immediate Release

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Uczen Brings Customer Service Dedication to FEI Behavioral Health

MILWAUKEE — June 7, 2010 — The FEI Behavioral Health Board of Directors recently voted unanimously to hire Ted Uczen as president of the Milwaukee-based crisis management services, employee assistance program, and work-life services company.

Uczen has a broad and diverse background in sales, service, and operations leadership, with a focused expertise in customer service for both large corporations and entrepreneurial start-ups. Prior to joining FEI, he was senior vice president of banking solutions for Milwaukee-based Metavante. He also previously served as chief customer officer for NuEdge Systems, also of Milwaukee, where he was involved in all organizational aspects related to customer satisfaction and service delivery. Uczen is a graduate of Ripon College in Ripon, Wis., and previously served as a member of its alumni board.

From FEI headquarters in Milwaukee, Uczen will oversee a wide range of business continuity and productivity programs and services that provide compassionate assistance to employees, while also helping clients focus on their bottom lines.

“Ted's qualities and experiences are very much aligned with FEI's needs and opportunities,” says Peter B. Goldberg, CEO of Families International, the holding company for FEI. “His management style and ability to lead others in achieving common goals will serve FEI well.”

For over 30 years, FEI Behavioral Health has been delivering peace of mind to the work force and their families through employee assistance programs (EAP), crisis management, and work-life services. FEI, which established the first national network EAP program, today offers its clients' employees and their family members with

professional, user-friendly, 24-hour access to problem solving resources that result in better workplace productivity. In addition, FEI is an industry leader in crisis management. Its support for organizations confronted by catastrophes and workplace trauma includes a communications center that responds quickly to inquiries, as well as specially-trained mental health professionals who provide immediate information, intervention, and support.

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