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FEI to Present at ACRC Conference
Building resilience in residential center staff through peer support

April 16, 2019, Milwaukee, Wis. — FEI Behavioral Health, a social enterprise with 40 years of history and a leader in workforce resilience from workplace violence prevention and crisis management to EAP and organizational development, will present at the upcoming **Association of Children’s Residential Centers (ACRC) 63rd Annual Conference**.

The conference will run April 23-26, 2019, at the Astor Crowne Plaza in New Orleans, La. FEI Business Solutions Engineer Raquelle Solon will present a poster during the President’s Welcome Reception and Poster Presentation Session on April 23 from 5:30-7:00 p.m. CST.

The poster topic, ***“Care from Inside the Trenches: Establishing Peer Support Service,”*** will discuss how organizations can create a peer support program that formalizes the internal need for support in high-stress residential work environments.

From addressing compassion fatigue to coping with vicarious trauma, attendees will learn how peer support practices enable their organizations to provide an empathetic outlet for staff as well as develop a program unique to their organizational needs via employee engagement and partnership with employee assistance programs.

In addition to her poster presentation, Solon also will be exhibiting at the conference.

Solon is responsible for helping organizations determine and implement a holistic crisis management system. She also is responsible for the delivery of workplace violence prevention, leadership development, and crisis management trainings, and is experienced in reviewing current training and policies and procedures to identify gaps and work with clients towards a solution. Solon was named “Woman of the Year” for 2012-2013 by the National Association of Professional Women.

To learn more about the ACRC Conference or FEI’s presentation, [visit ACRC](#).

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FEI has a 40-year history in enhancing workforce resiliency by offering a full spectrum of solutions, from EAP and organizational development to workplace violence prevention and crisis management. One of the most successful social enterprises in America, FEI was created by the Alliance for Strong Families and Communities, a national network of social sector organizations working to achieve its vision of a healthy and equitable society. Visit www.feinet.com for additional information.