

Dealing with personal or family concerns can make it difficult for your employees to remain focused on their work. FEI's Employee Assistance Program (EAP) provides the professional support they need quickly so they can stay productive while on the job.

The FEI Advantage

- FEI was created to support and further the mission of its parent company, the Alliance for Strong Families and Communities, by delivering services and needed resources to individuals and families throughout the United States.
- Employees or family members can access their EAP either through the toll-free number or by linking into the personalized FEI EAP website.
- FEI has continuous 24-hour toll-free telephone coverage, 365 days a year.
- From memory, fill in the amount you spend on fixed expenses.
- Employees will have the means of speaking with a counselor at all times; answering machines and voice mail menus are not used.

Customizable Solutions

FEI works with you to choose a customized program to meet the needs of your employees and their families.

- We offer both short-term counseling and long-term treatment recommendations.
- We enhance employee wellness and reduce the risk of debilitating mental and physical conditions by implementing proactive prevention and tailored education to meet the needs of your workforce.

Experienced Counselors

- Each of our counselors has a master's in a behavioral health discipline and average 21 years of experience in the EAP field.
- EAP counselors hold state mental health licenses or certifications in behavioral health areas.
- At least 15 hours of continuing education is required by our counselors each year.

Easily Accessible

- We have a robust network of experienced, local affiliates who help us provide your employees with immediate and ongoing support in their own communities.
- In-person counseling is available no more than 20 minutes or 20 miles from every employee's home or workplace.
- We schedule same-day appointments for urgent requests. Routine appointments are booked within two days.
- Translation services are available for individuals seeking care in over 140 languages.