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FEI to Present at Alliance and NAREN Conferences
Sharing best practices in peer support, communication and trauma-informed care

October 9, 2018, Milwaukee, Wis. — FEI Behavioral Health, a social enterprise with a 40-year history and a leader in workforce resilience from EAP and organizational development to workplace violence prevention and crisis management, will present sessions at the 2018 Alliance for Strong Families and Communities (**Alliance**) **National** Conference and the 2018 National At-Risk Education Network (**NAREN**)-**TranZed** Conference.

The **Alliance National** Conference runs October 15-17, in Denver, Colorado. FEI Senior Account Manager, Michael McCafferty, will present the session, ***“Care from Inside the Trenches: Establishing Peer Support Services,”*** on October 16, 2018, at 11:15 a.m. MDT.

This session will discuss how organizations can create a peer support program that will formalize the internal need for support in high-stress, social serving work environments. From addressing compassion fatigue to coping with vicarious trauma, attendees will learn how peer support practices can enable their organization to provide an empathetic outlet for staff, nullifying concerns of “outsiders” who don’t necessarily understand the crises faced within their unique field.

McCafferty, MSW, PHR, is a skilled coach and consultant who partners with leaders, teams and individuals, motivating them to move from disengaged to engaged, and from problem to solution. Since receiving his Master’s degree in Social Work from the University of Wisconsin – Milwaukee in 1997, McCafferty has provided consultation, training, counseling and EAP services to organizations of all sizes in industries as varied as manufacturing, financial services, state and municipal government and higher education. With a diverse background including experience in healthcare, human resources and construction, he has a long track record and personal commitment to helping organizations create the conditions for success.

The **NAREN TranZed** Conference runs October 18-19, in Baltimore, Maryland. FEI Business Solutions Engineer, Raquelle Solon will present the workshop, ***“Is Your Communication Affecting Behavior?”*** on October 18, 2018, at 10:00 a.m. EST. This session will explore how we communicate, trauma-informed approaches to communication and the communication tools at-risk individuals use to express themselves and meet their needs. Participants will explore strategies to incorporate a trauma-informed approach to interventions utilized, ultimately allowing them to communicate in ways that provide dignity and respect.

Additionally, Solon will present the session, ***“A Trauma-Informed Approach to Behavior Intervention,”*** on October 19, 2018, at 1:00 p.m. EST. This session will discuss how to implement a trauma-informed approach to behavior intervention that will lead to healthy, respectful relationships among both students and staff. Participants will explore strategies staff can use when confronted with difficult situations and discuss brain-based interactions for managing stress and emotions.

Solon is responsible for helping organizations determine and implement a holistic crisis management system. She also is responsible for the delivery of workplace violence prevention, leadership development, and crisis management trainings, and is experienced in reviewing current training and policies and procedures to identify gaps and work with clients towards a solution. Solon was named “Woman of the Year” for 2012-2013 by the National Association of Professional Women.

To learn more about the Alliance Conference or FEI’s presentation, visit <http://www.alliance1.org/>.

For more information about the NAREN Conference or FEI’s sessions, visit <http://narentranzed.org/>.

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FEI has a 40-year history in enhancing workforce resiliency by offering a full spectrum of solutions, from EAP and organizational development to workplace violence prevention and crisis management. One of the most successful social enterprises in America, FEI was created by the Alliance for Strong Families and Communities, a national network of social sector organizations working to achieve its vision of healthy and equitable society. Visit www.feinet.com or follow us on [Facebook](#), [Twitter](#) and [LinkedIn](#) for additional information.